

CWV TEL FEDERAL CREDIT UNION

OCTOBER 2017

131 W. PIKE STREET CLARKSBURG, WV 26301 304-623-6800 WWW.CWVTELCU.ORG



Why Online Bank?

Online Banking- is free and gives you the ability to check your balances anytime, anywhere, 24/7. You can instantly look and see what transactions have cleared and transfer money back and forth between accounts.

ACH Warehousing- This feature allows you to see what deposits are coming in before they even make it to your account. You can see what's scheduled to deposit to your account before we see it here at the credit union.

eAlerts- You can set up electronic alerts to be notified of various account activities. These activities include high and/or low balances, when a check is cleared, when a payment is due, or when a deposit is posted.

eStatements- Will allow you to view your statements online. eStatements are safer, more secure, and more convenient than paper statements, and you will receive them much quicker than paper statements.

Free Draft Imaging- Draft (check) Imaging gives you the ability to view scanned images of your cleared checks online.

eNotifications- Use eNotifications to receive important electronic messages regarding non-sufficient funds, delinquency, overdraft transfers and maturing certificates.

Scheduled Transfers- Online banking gives you the ability to set up scheduled transfers from one account to another or to pay a loan or your credit card at the credit union. A nice and convenient way to make sure that your payments are on time or to make sure that you have put some money aside for Christmas shopping or that special vacation.

Free Online Bill Pay- Stop wasting time and money writing checks, buying stamps, and licking envelopes. Conveniently view, pay, and manage your personal bills from one location online.

Mobile Money- With online banking you can download our mobile app. You can view account balances, history, and perform transfers right from your mobile device.

CWV TEL FCU App Instructions:

1. Go into your App/ Play Store
 2. Hit your search button and type in **Touch Banking**
 3. Download the App
 4. Once app has been downloaded you will want to open the app
 5. Your app code is : **CWVTELCU**
User Id: Your Four (4) Digit Account Number
Password: Your Online Banking Password*
- *Member must be enrolled in online banking. If not enrolled visit www.cwvtelfcu.org to enroll today!

Visit
www.cwvtelfcu.org

CARDVALET* IS HERE!!



**Show Fraud
Who's Boss.**
CardValet

CARDVALET*

CardValet* is easy to sign up for and can be completed in a few simple steps:

Download CardValet from your APP Store



- *Type in your entire debit card number
- *Type your Security Code in that is located on the back of your card
- *Type in your expiration date that is located on the front of your card
- *Type your billing address in
- *Type in the last 4 digits of your social security number
- *Read and then accept the terms and conditions
- *Enter and create your personal login information
- *You will now have the ability to set your limits and preferences and turn your card on and off

Help us, Help you!

Stop Fraud! Download CardValet*today!



@CWV TEL Federal Credit Union for important updates and information!!

Ask how we can help sign you up for CardValet* or any of our wonderful online banking tools! Protect your debit card like it was cash in your pocket.

Debit card fraud is on the rise and every day there is a new story about a debit card compromise. Be in the know, stay informed and learn the best tips and tricks on how to best protect your debit card!

CardValet* will also allow you to:

- *Get real-time notifications when your card is used.
- *Restrict transactions to a certain area using your phone's GPS.
- *Set security preferences to match your spending habit for every debit card.
- *Enable or disable your cards to be used within certain merchant categories such as gas and groceries, hotel and travel.
- *Lock and unlock card with a few taps on your smartphone.

Holiday Closings:

Columbus Day- October 9, 2017

Veterans Day- November 10 & 11

Thanksgiving- November 23 & 24,

Christmas- December 25, 2017